interfacing.
Management Solutions.

interfacing.

Interfacing Technologies is a Montreal-based software company providing Business Process Management (BPM) products and services that allow business users to effectively map, document, improve and manage business processes. With 25+ years of experience, Interfacing has developed the best comprehensive approaches and tools to ensure a successful transformation program. Interfacing offers an extensive range of personalized services, ensuring solutions for you and your company's every need.

Top 5 Benefits

1. Quality Standardization
Standardization helps in assuring the company is complying with regulations, industry and governmental standards. Regulatory compliance allows for a more organized and manageable workspace.

2. Cost Effective
Planning ahead and preparing organizations for any kind of situations, including undesired scenarios, will allow for a cost effective organization.

3. Improved Customer Service
Reduce expenses by optimizing the use of material, energy and resources and increasing revenues by optimizing the customer journey process. Cuts cycle time and free up resources for more value added customer service work.

4. Ownership and Accountability
Increase of transparency in the workplace will not only ease communication but also makes sure each employee is accountable for his/her tasks, allowing for optimization of employee performance.

5. Quick Access to Knowledge
Cloud solutions centralize data while hosting, managing, monitoring, and controlling facilities. This reduces downtime for employees and allows data to be available at any given time.

Process Improvement

Process Improvement allows organizations to successfully produce high quality products and services while being cost-effective. It identifies points of weaknesses while adding value with improved operational performance resulting in an advantage in the competitive market.

Business Transformation

Business transformations align organizations with the best practices and industry-specific expertise. Interfacing's approach focuses on improving profitability, productivity and cutting costs through process optimization.

Digital Transformation

The enhancement of organizational operations by keeping them up to date with the new opportunities generated by the latest technological advancements and hence ensuring the organizations' innovative future.

Business Architecture

Business architecture is a holistic practice that aligns business processes and strategical objectives with the enterprise technologies.

Standard Operating Procedure Development (SOP)

Standard Operating Procedures are written documents or Work Instructions that detail all of the steps involved in a procedure or process. They formally document a company's operations, down to the finest detail.

Change Management

Change Management supports culture change from all angles, spurs stakeholders to welcome change and creates a smooth transition between as-is and to-be process states.
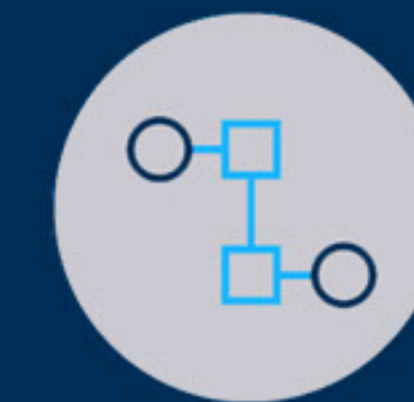
Process Standardization

The harmonization of practices in organizations regulates cooperation between employee, technology, and processes. Additionally, it perfects informational exchange without any additional training.

Enterprise Architecture

Enterprise Architecture is a discipline that translates business vision and strategy into an effective enterprise. As a broader scope of Business Architect, it provides a better understanding of the organization and its operations along with its business capabilities.

Risk Assessment

Risk Assessment is a method of hazard identification, the analysis of risk, and determination of appropriate ways of dealing with the hazard and risk.

Audit Management

Audit Management allows organizations to improve the level of efficiency by monitoring compliance alongside regulations, policies, and procedures through constant reviewing and analyzing organizational practices, services, and activities.

Control Management

Change Management supports culture change from all angles, spurs stakeholders to welcome change and creates a smooth transition between as-is and to-be process states.

Governance

Governance is the practice of managing Business Process Management (BPM) programs and initiatives. It is a system of rules, practices, and processes established by the governing body of the organization that the BPM program undergoes.

Why Interfacing?

Interfacing aims to help launch your business forward. Our services are tailored specific to your industry, so whether you're in finance or pharmaceuticals, we've got a personalized solution for you! Interfacing is not just a software provider, but truly an end-to-end solution. From assessment through delivery, we will be there every step of the way of your success. Our holistic approach to management, processing, and delivery offers advantages over other variations of end-to-end concepts due to our extensive list of services all curated to fit your every need. With the adoption of our Enterprise Process Center software, organizations will experience an increase in agility and flexibility and allow for fast responsiveness to new business challenges and demands; building your business with