

ENTERPRISE PROCESS CENTER™ Overview

The Enterprise Process Center™ (EPC) is our flagship enterprise-wide business process management (BPM) software. It delivers process modeling and content management to every employee desktop.

The EPC lets users map, model and manage business processes, as well as edit and comment on those process in real-time collaborative environment. In addition, its content management function allows users to store valuable process documentation in a central location for easy access by employees or auditors.

EPC provides all the benefits of desktop business process modeling software in a multi-user network environment. You will have business-user-friendly software to easily document, edit, store and locate business processes from any connected computer.

The combination of power and ease of use makes EPC the ideal tool for business users — the real owners of processes.



WHY EPC?

Different business users have different reasons for using the Enterprise Process Center (EPC). Some need easy-to-use software to map business processes for new corporate governance regulations. Others want to document and improve processes to save money, prepare for ISO 9000, Six Sigma or ITIL certification, merge corporations or prepare business process instructions for outsourcing partners.

Whatever the reason, no enterprise-wide modeling tool is as easy-to-use and collaborative than the EPC.

FEATURES

- Modeling and mapping of processes
- Database of central repository content
- Documents accessible via intuitive Intranet-based web portal
- Automatic report generation
- Swimlane and Flatmat process views
- Advanced search engine

Methodology

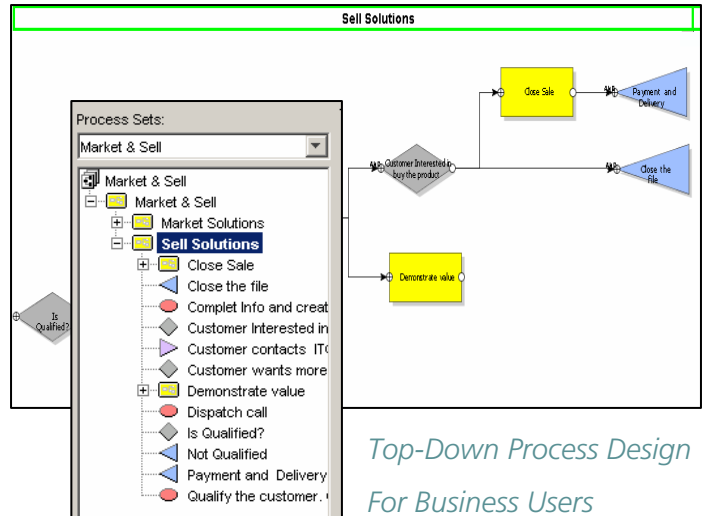
- Process methodology independent (can use ISO, ITIL or any process methodology)
- Modeling methodology based on award-winning desktop product, FirstSTEP.
- Familiar top-down approach for a global perspective
- Drill-down navigation to find process details

Collaborative Features

- Available on every employee computer
- Welcome screen and personalized view of process, activities and tasks
- Multiple users can add comments to any part of the project for review by others at the same time and in real-time

Document Management

- Full version control with rollback facilities and an audit trail of all activities

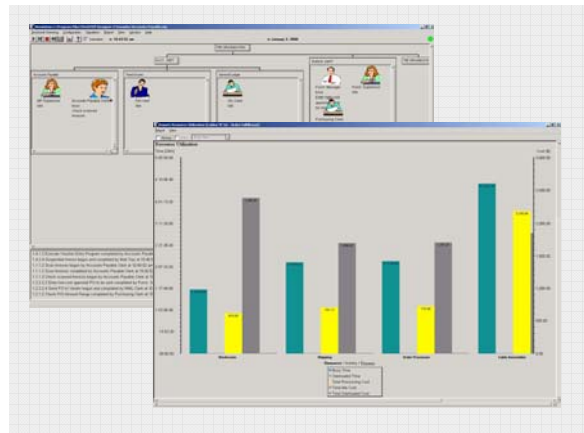


Compatibility

- Processes can be exported to workflow systems using the emerging BPEL and BPMN standards

Security

- Seamless integration with LDAP security infrastructure



BENEFITS

•Ease of use creates greater buy in

EPC was designed for business users, not for technical gurus. Because it is easy to use and has an intuitive interface, people will use it.

•Promotes a process-centered environment

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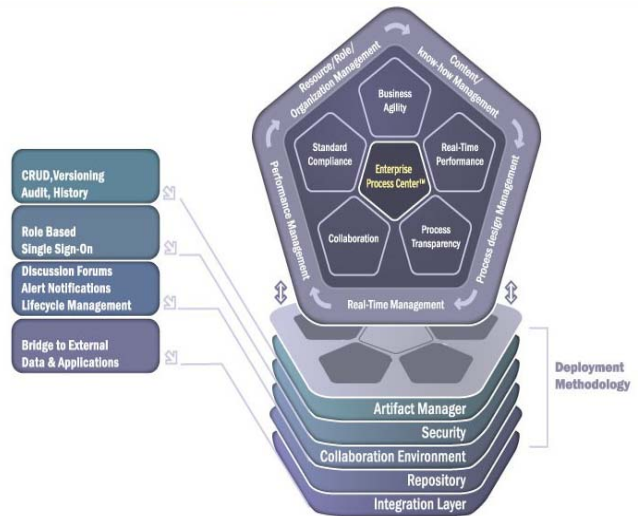
•Centralizes document management

EPC gives companies a central location for process documentation. Because the information is available on a secure and private web-based Intranet, users will be able to access these documents with ease.

•Creates best-practices knowledge

Storing processes in a central location gives employees universal access to best practices and the ability to reuse common process elements.

“My EPC” enables access to
personalized processes,
activities and tasks



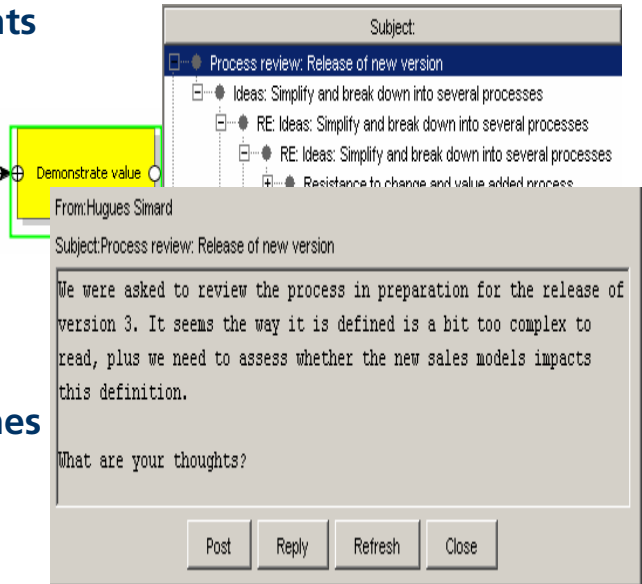
High-level functional architecture

| MyEPC | |
|--|--|
| Welcome Luisa Espinosa Today is Jul 4, 2003 | |
| My checked-out Objects | |
| Check/Prepare Requisition (Process) | |
| My Processes | |
| Check/Prepare Requisition (Process) | |
| Procurement Process (Process) | |
| Select Vendor (Process) | |
| My Activities | |
| Approval (Activity) | |
| Approve P.O. (Activity) | |
| Select Vendor (Activity) | |
| Processes I participate in | |
| Check/Prepare Requisition (Process) | |
| Prepare/Approve P.O. (Process) | |
| Select Vendor (Process) | |
| My Roles | |
| Purchasing Manager (Role) | |

BENEFITS

•Encourages ongoing improvements

Centralizing process documentation not only creates a repository of best-practices, but it encourages innovative ideas too. Everyone can look for process improvements because of easy to read process diagrams and easy access to those diagrams.



Discussion forum for the process Demonstrate Value

•Promotes collaboration and communication

EPC creates a unique collaborative environment that facilitates the deployment of a high quality, knowledge-based and productive organization. Discussion forums, audit trails and instant messaging are just three of many key collaborative features that makes EPC a great way to share knowledge and discuss processes.

TECHNICAL FEATURES

- Processes stored in XML
- J2EE compliant application
- Windows NT server, 2000 or Linux application server
- Scalable deployment for all business sizes
- Support for several relational database types (JDBC)

Why EPC

The EPC is raising the bar for BPM, offering stakeholders a practical and sustainable business process integration solution.

As a real-time collaborative portal, the EPC aligns stakeholders in reaching common company goals. By enabling seamless infrastructure integration without affecting existing applications, it also supports the systematic execution of standards for statistical and management programs.

Through the culmination of 10 years of research and development, the EPC is our flagship enterprise-wide business process management (BPM) software. It delivers process modeling and content management to every employee desktop.

Its business-user friendly, collaborative environment will help streamline your business processes, bring process clarity and enhance business agility.

Contact us today to take the first step to business process improvement!

Putting business back in the process

About Interfacing

Interfacing Technologies Corporation develops award-winning business process management (BPM) software that helps clients map, model and manage business processes and knowledge. Interfacing's enterprise and desktop software and services empower clients to optimize company and financial performance by improving their processes. Over 300 Global Fortune 1000 clients, across many industries use Interfacing's flexible solutions to manage their business enterprise-wide. Headquartered in Montreal, Canada, Interfacing can be reached at www.interfacing.com or 800-561-5005.

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