

## Gain control of your business processes & See Your Company Flourish

### *Enterprise Process Center™ - EPC*

The **Enterprise Process Center™** (EPC) is our enterprise-wide business process management (BPM) software product. It delivers collaborative process modeling and content management to every employee desktop.

The EPC is **designed for business users**, the real owners of business processes. Its simple design approach allows business users to map, model and manage business processes, and view, edit and comment on those processes collaboratively and in real time. A fully integrated content management function allows users to securely store valuable process documentation in a central location for easy access by all employees.

A robust security function allows process content to be secured and managed. Full audit trails of all activity are maintained, providing a solid infrastructure for compliance applications. Secure world-wide access to process knowledge via the web will bring incredible value to your enterprise.

### key benefits.

Improve operational efficiency

Increase visibility to execute change

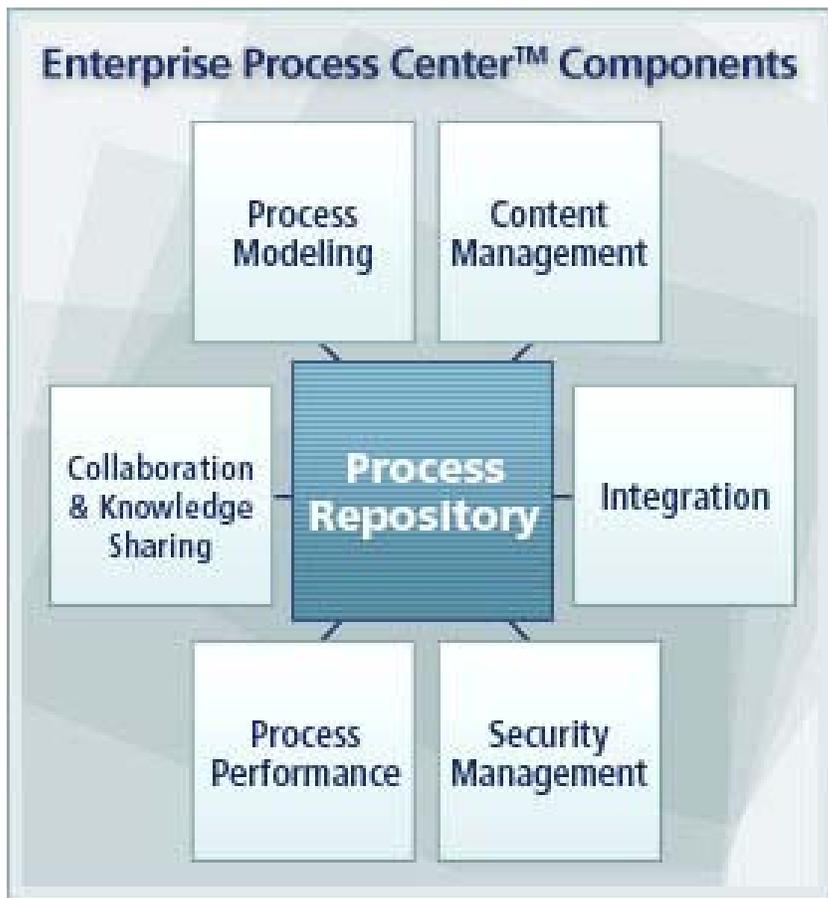
Improve process flow and reduce process costs

Clarify accountability and ownership

Provide process knowledge across organizational boundaries

Standardize processes to meet compliance with corporate and regulatory policies

Designed for the business user

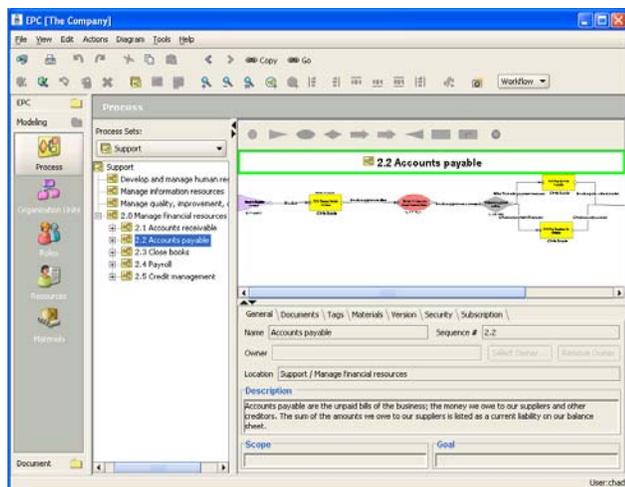


## PROCESS REPOSITORY

At the heart of the EPC is the process and content repository. This repository stores all types of information relating to processes, including process maps, key data, documents, electronic files, emails, web content, reports, organizational relationships such as the resources, roles and organization units that own or execute processes. The repository is versioned with complete audit trails maintained to track all changes. Audit trails can be extracted and reported, a vital component for managing change and ensuring process compliance to standards and regulations

## PROCESS MODELING

The EPC design environment was built for business users and is powerful, yet easy to learn and use. The design environment is fully integrated with the viewing environment, providing modeler and viewer with multiple process views. While giving full support for multi-user access and control, the EPC is not intimidating; it feels light and easy to use.

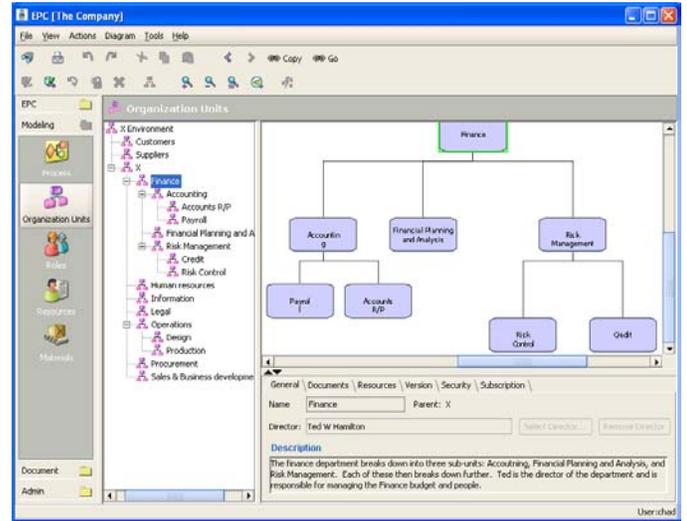


Process Page Overview

## CONTENT MANAGEMENT

The EPC's integrated content management system makes it easy to control documents and content from creation through publishing. Full version control, rollback, revision history and audit trails for all content

- Ability to associate content to one or more processes or activities
- Integration with EPC security model meets secure, controlled document requirements
- Powerful search engine queries descriptive data as well as document content
- Flexible, user-defined organization of content repository
- Publish content for worldwide access via the EPC Web Client



Organizational Overview

## PROCESS PERFORMANCE

Measuring process performance is something that most companies aspire to do, but quite often fail to do successfully. Without a clear business process management framework in place, it is difficult to design processes and develop strategic measurements necessary to assure proper performance.

The EPC's ability to capture process performance data and make that data available to participants, gives organizations the real-time feedback necessary to stay on top of process performance. It allows organizations to become proactive rather than reactive. Complete support for defining custom performance indicators (KPIs) allow you to target individual process performance objectives.

- Ability to define custom KPI's for processes
- Export process and KPI's to performance portals
- Specify goals and objectives of processes
- Identify accountability and responsibility for process and activities

## COLLABORATION & KNOWLEDGE SHARING

Having a great process design environment is important, but having the ability to easily publish and collaborate around business processes in real-time is essential. Communicating process knowledge, policies, ownership and accountability are key elements in deploying consistent process execution. Gaining support and buy-in to changing business processes is key for adoption.

The EPC provides a complete environment to not only develop processes but also to review, collaborate and publish process knowledge in real-time, worldwide.

- Ability to capture threaded discussions on any object in the repository
- Ability to subscribe to process content
- Automatic email notification when content changes
- Publish process content to the web, real-time

## SECURITY MANAGEMENT

The EPC repository provides extensive security to control access to process content. Administration of security access is easy and can be streamlined at a group level. Security can be established for any object within the EPC, either by individual or group. Various permissions can be created to make sure only authorized users get access. And, the EPC can be linked to the Active Directory allowing automatic authentication when users start the EPC client from their desktops. Support for multiple Windows® domains is available, so no matter how your network security is configured, the EPC will fit in.

- Robust, flexible security model to manage varying needs
- Role based security supported
- Security access by individual or group
- Security profile control access to every object in the repository
- Integration to Active Directory supports automatic authentication of users
- Security model extends to both the EPC design client and the EPC Web Portal

## INTEGRATION

The full scope of business process management also includes process automation, business activity monitoring and integration to external applications.

The EPC is capable of "speaking" to other business process tools. Its ability to communicate with workflow products gives companies a powerful tool to manage business processes, end-to-end. The EPC can also talk to other products such as process performance portals, active directories and can speak XML. Interfacing's commitment to providing a robust integration layer is essential for delivering value in a plug-and-play, best-of-breed world.

- XML import and export capability
- Full integration to active directories for single sign-on
- Export process models to BPEL for integration to workflow engines
- Export of process performance metrics (KPI's) to performance portals
- Custom integration ready

Tel: +1.800.561.5005

email: [sales@interfacing.com](mailto:sales@interfacing.com)

[www.interfacing.com](http://www.interfacing.com)



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putting business back in the process.